

DELAY PHASE: COVID-2019

IMPORTANT: Please visit the .Gov information page “Novel coronavirus (COVID-19) guidance for health professionals” (<https://www.gov.uk/government/collections/wuhan-novel-coronavirus#guidance>) and in particular the case definition ([Live definitions here](#)). These pages are updated regularly and the information and ‘Case Definition’ is subject to significant change.

IN-FLIGHT COVID-19 ANNOUNCEMENT MADE BY ALL AIRLINES LANDING IN THE UK

Passenger displaying symptoms of COVID-19

YES

Seriously unwell passenger; Follow local pathways and contact local ambulance service and inform passenger is displaying symptoms of COVID-19

Passenger displaying mild symptoms; advise to take most direct route home and isolate as per government guidelines

NO

- Well passenger; no action required
- Seriously unwell passenger; contact local ambulance service and follow agreed local pathways/SOPs

POSTERS & LEAFLETS

- All UK airports, seaports and international rail stations to display posters and advice to self-isolate at home if you have symptoms in line with the NHS advice and delay phase of the public health campaign Poster on Leaflet on symptoms, NHS advice on home isolation with symptoms and advice on self-isolation. Please register to download latest poster/leaflet

<https://campaignresources.phe.gov.uk/resources/campaigns/101-coronavirus-/resources>

GUIDANCE ENQUIRIES

- The Heathrow Health Control Unit offers 24/7 support to all English ports and airport stakeholders in interpreting the COVID-19 guidance. Please contact Heathrow.hcu@phe.gov.uk Tel: 020 8745 7209